

NICF - IT Performance Management

For Whom

For senior business, IT, audit and risk/compliance management executives involved in the performance management of IT

Duration

3 days

Subsidized Cost

S\$963.00*

*Nett fee, after government funding and inclusive of 7% GST. Terms and conditions apply.

Venue

STMI@NUS

ICube, Level 3
21 Heng Mui Keng Terrace,
Singapore 119613
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Relevance of IT Performance Management

The need for improving IT Performance Management is currently more important than ever before. It has come to the fore as IT has moved to centre-stage in many if not most organisations, consuming significant resources and impacting business in dramatic ways. Senior IT and business executives need to be able to manage IT Performance to harness its potential to uplift and fulfil business strategies as never before, and hence IT Performance Management becomes key to enterprise success.

About IT Performance Management

IT Performance Management addresses the way organisations balance the demand and supply of IT, optimising the cost and maximising the business value of IT. It comprises multiple sub-disciplines in the fields of strategic management and financial management applied to IT.

Programme Benefits

The course will provide participants with methods to help IT Performance Management activities and is supported by several case studies. At the conclusion of the workshop, the participant will learn more about:

- The need for, and focus areas of IT Performance Management
- Best practices for IT Portfolio Management
- Leading frameworks in this subject area such as IT BSC, Val IT, and IT-CMF
- Essential elements of implementing an IT Performance measurement programme

WHAT IS IT PERFORMANCE MANAGEMENT ALL ABOUT

- Why should we care
- IT Performance Management Basics

FOCUS AREAS FOR IT PERFORMANCE MANAGEMENT

- Strategic Alignment
- Value Delivery
- Risk Management
- Resource Management

PORTFOLIO MANAGEMENT FOR IT PERFORMANCE MANAGEMENT

- Planning for IT Portfolio Management
- People and Governance
- IT Portfolios and their content/context
- Building the IT Portfolio

IMPLEMENTING IT PERFORMANCE MANAGEMENT

- IT Capability Management Framework
- Val IT Portfolio Management Processes
- Monitoring and Evaluating IT Investment Performance (COBIT PO5 & ME1)

Lead Faculty

Paolo has contributed 24+ years of strong strategic, managerial and leadership expertise, enabling enterprise innovation and creativity with outstanding results recognized in **CIO Asia's CIO 100 Awards** and **MIS Asia's IT Excellence Awards**. He completed his **Masters in CIO Practices** (NUS STMI) and **B.Sc. Industrial Engineering** (DLSU) with certifications in **IT Project Mgmt (CITPM)**, **IT Security (CISSP)**, **SAP ERP Logistics (MM) & Financials (FI/CO)**, **MS Dynamics CRM**, **Lotus Notes and Education (ACTA)**. He has hands-on experience in IT governance, architecture, program & project management, business development, sales & marketing, procurement, analysis & design, programming, implementation, testing, training and support of enterprise solutions, from **Systems Analyst** to **Chief Information Officer & Technology Head** for the **top local, regional and global organizations**. He is currently a **Board ExCo Director of (ISC)² Singapore** and an **Advisory Board Member of CIO Academy Asia**. He also provides quality training, consulting and advisory services for various organizations.

Paolo passionately continues to learn, apply and communicate new creative ideas for improving businesses and industries. His commitment and dedication to service excellence encompasses not only the corporate world but also civic contributions to the local community and society.