achieve strategic alignment between Value and Innovation of IT addresses the growth and success. Innovation becomes key to enterprise fulfillment, business strategies as never before. The transformational potential to uplift and executives need to be able to manage IT in dramatic ways. Senior IT and business many if not most organizations, consuming the forefront as IT has moved to center-stage in important than ever before. It has come to fruition of IT Value and innovation is currently more relevant than ever before. The need for improving the management of IT, and Enterprise Architecture for the last 10 years. His primary areas of consulting and training services in Europe and the South East Asian region over the past 25 years. Mr. Sushil Chatterji is Director & Principal Consultant of Edutech Enterprises, a company. Sushil has been providing specialist advisory consulting and training together with associates to provide learning, facilitation and strategy deployment services to assist organizations in integrating process, knowledge, technology and change approaches. Mr. Sushil Chatterji is Director & Principal Consultant of Edutech Enterprises, a company. Sushil has been providing specialist advisory consulting and training together with associates to provide learning, facilitation and strategy deployment services to assist organizations in integrating process, knowledge, technology and change approaches. Mr. Sushil Chatterji is Director & Principal Consultant of Edutech Enterprises, a company. Sushil has been providing specialist advisory consulting and training together with associates to provide learning, facilitation and strategy deployment services to assist organizations in integrating process, knowledge, technology and change approaches. Mr. Sushil Chatterji is Director & Principal Consultant of Edutech Enterprises, a company. Sushil has been providing specialist advisory consulting and training together with associates to provide learning, facilitation and strategy deployment services to assist organizations in integrating process, knowledge, technology and change approaches.
CEO and CFO Perspective of IT

As the global economy becomes progressively information and communication intensive, IT professionals need to be empowered with the knowledge, skills and abilities that technology offers. The changing of the workforce into one that is increasingly diverse and globalized poses new challenges and require a new breed of leader who is able to capitalize on the strengths of past leaders while developing his/her analytical skill set.

Moving a step up into IT leadership requires many of the characteristics common to all leaders, particularly, a keen insight into technology’s impact and the readiness to embrace change in this fast-paced technology revolution. As we see an emerging IT leadership paradigm, it is evident a well-rounded, skilled, and instinctive IT leader could be nurtured through effective leadership training, a deep insight into technological innovation and a sound understanding of business impact.

Gain real world industry insight as we invite successful industry leaders to share their values, wisdom and thought processes that they harness. Through such knowledge and a unique perspective, participants are offered a chance to leverage on the experiences of these industry movers and garner a deeper understanding of the industry mechanics.

INVITED SPEAKER

Mr. T K Udairam
Chief Operating Officer
Sheares Healthcare Management

Mr Udairam is the Chief Operating Officer of Sheares Healthcare Management whose mandate is to acquire and develop hospitals and health care facilities and operations primarily in Asia, but also in the rest of the world. The mission is to create value by introducing new technology, from information technology to early adoption of new treatment modalities and systems.

He has 39 years of health care experience in Singapore with substantial experience in the operation and management of hospitals (ranging from 2,500 bed psychiatric hospital to 800 bed acute care hospital).

He was involved in developing and implementing the first computerised hospital administration system in Singapore in 1984 and has been Chair of various IT committees in public healthcare (from cluster steering committees to the national telehealth committee).

In addition Mr Udairam was involved in a number of national projects including the development and implementation of the national Medisave scheme (a national health care personal savings fund). He has also been involved in corporatising government hospitals, including successfully commissioning and establishing Ang Mo Kio Community Hospital.

His last role in public healthcare was to establish the first integrated primary to tertiary care cluster in Singapore, which is a model the Ministry of Health has now established as a target for all clusters.
NICF - Leadership and Talent Management for IT Managers

COURSE OVERVIEW

For Whom
For IT management, high potential towards IT leadership (CIOs, CTOs), and other leaders in IT management.

Relevance of Leadership and Talent Management
There is a growing need to better manage IT - to survive the ever more demanding stakeholders and to manage an IT organisation in a shrinking talent pool of IT skills. The basis of IT leadership begins with personal management - so the discussion starts with how a leader prepares and “groom” the leadership qualities required to survive and to thrive. Various “deep-dives” are then discussed, managing stakeholders, managing demand pipeline, succession planning, managing talent, managing office politics and managing innovations, etc. These topics are essential and relevant to today and tomorrow’s IT leaders.

About Leadership and Talent Management
Leadership and Talent Management deals with the development of IT leaders, master self, and then mastering the management of stakeholders and leading the IT organization.

About this course
This course is aimed at providing tools for a leader to further hone the required leadership qualities. It will cover key techniques / tools in order to manage stakeholders successfully. At the end of the course, participants will:
• Develop a habit of constantly upgrading personal effectiveness
• Develop a set of practical and useful tools to manage stakeholders and IT teams

Programme Benefits
The course will provide participants with concepts and methods to enable personal mastery, and to manage stakeholders and IT teams more effectively. It is supported by several case studies as best practice examples and for workshop discussion.
At the conclusion of the course, the participant will learn more about:
• Personal mastery
• Managing stakeholders
• Managing the demand pipeline
• Managing IT teams

PROGRAMME OUTLINE

I. Mastering Personal Effectiveness
• Various Personal Effectiveness topics
• Managing Your Brand

II. Managing Stakeholders
• PowerMap – managing stakeholders
• Communication Plan
• Demand Pipeline

III. Being an IT Leader
• Succession Planning
• Managing Talent
• Managing Politics
• Managing Innovations

SPEAKER

Mr. Ng Tiong Gee was the Senior Vice President for Technology of Resorts World Sentosa, which he joined in 2013. He was the Chief Information Officer as well as the Chief Human Resource Officer of United Test and Assembly Center Ltd from 2008 to 2013, before he joined Resorts World Sentosa. Prior to that, Tiong Gee was with STATS ChipPAC in 2001 and was its Senior Vice President of Human Resources and Chief Information Officer until 2008. Between 1988 and 1992, he held various key engineering positions at Digital Equipment Singapore, now part of Hewlett-Packard. He then went on to work at Siemens Microelectronics Asia Pacific Pte Ltd (now known as Infineon Technologies Asia Pacific) for over six years where he last served as Director of Information Systems and Services. From 1999 to 2001, he was the Chief Information Officer of Gateway Incorporated, heading the company’s IT activities in Asia Pacific.

Tiong Gee is also currently the lead independent director of Pacific Radiance Ltd and is the Chairman of its Nomination Committee and a member of its Remuneration Committee. He graduated with a Bachelor of Mechanical Engineering with Honours from the National University of Singapore and holds a Master of Business Administration from Nanyang Technological University of Singapore. He has also attended the Advanced Management Program in Harvard Business School.

Tiong Gee was appointed Director in GYP on 6 August 2007 and re-elected on 26 July 2013. He is the Chairman of the Remuneration Committee and a member of the Nominations Committee.

Mr. Ng Tiong Gee
COURSE OVERVIEW

For Whom
For senior business, IT management, and audit executives involved in and overseeing the value management of IT.

Relevance of Value and Innovation of IT
The need for improving the management of IT Value and innovation is currently more important than ever before. It has come to the fore as IT has moved to centre-stage in many if not most organisations, consuming significant resources and impacting business in dramatic ways. Senior IT and business executives need to be able to manage IT Value and Innovation to harness IT's transformational potential to uplift and fulfil business strategies as never before.

Hence the management of IT Value and innovation becomes key to enterprise growth and success.

About Value and Innovation of IT
Value and Innovation of IT addresses the way leading IT-enabled organisations achieve strategic alignment between business and IT through maximizing the business value of IT, and fostering innovation.

About this course
This course is aimed at providing an understanding about the concepts, principles and methodologies for planning, architecting, and implementing technology-enabled innovation, for the purpose of achieving business transformation. The 3-day course, “Value and Innovation of IT has been developed to cover the following Competency Units of the National IT Competency Framework (jointly developed by the Singapore Workforce Development Agency and the Infocomm Development Authority of Singapore):
- Determine appropriate IT strategies and solutions
- Develop transition strategy for a system

Programme Benefits
The course will provide participants with concepts and methods to enable management of value and innovation of IT. It is supported by several case studies as best practice examples and for workshop discussion. At the conclusion of the course, the participant will learn more about:
- Defining the scope of business transformation through the discipline of Enterprise Architecture
- How architected business transformation is delivered and managed through Programme Management
- Identifying key innovation best practices adapted by leading enterprises
- Understanding the business framework, know what business information to collect and how to collect and organise it to create a Common Requirements Vision
- Develop roadmaps for business transformation and execute the roadmaps successfully
- Translate the target state of business transformation in terms of viable projects
- Learn best-practice organisational constructs necessary to drive change initiatives

PROGRAMME OUTLINE

I. What Value and Innovation of IT is all about
- Overview of and considerations for Value Management of IT
- Value Management frameworks
- “Architecturally-driven” adaptive enterprises

II. Methods and techniques in Value and Innovation of IT
- Building the Common Requirements Vision
- The 4 Are’s
- Results Chain technique

III. IT Programme Management
- Survey on Value and Benefits Management

IV. Implementing Value and Innovation of IT
- Business Cases
- Best practices in Programme Management
- MIT CISR studies on IT capability and innovation
- Implementation lifecycle model
- Getting Started

SPEAKER

Mr. Jack Chiam is an experienced Business Process and Technology Leader. He has practiced both strategic and operational IT during his tenor as an IT professional in the Banking, Chemical, Media and Digital, Manufacturing and Supply Chain Industry. There are a few large and patented projects under some industries that were managed and respectfully monetized.

His 3 prominent positions from year 1998 were as a Regional CIO (APJ) in Michelin, Group CIO of MediaCorp Pte Ltd and Group CIO of Musim Mas Holding Pte Ltd. In all, he works for 5 MNCs and 1 local firm since 1982. The rest remains Barclays PLC, Credit Suisse First Boston, Manz Leasing Company. He is currently a practitioner of strategic IT as a Group CIO in an Agricultural and Process manufacturing company with Musim Mas Holding, an Indonesian owned largest global palm oil company.

Jack holds an MBA (International Management) from Royal Melbourne Institute of Technology, Australia. He continues to contribute actively in few advisory boards and a vice-chair to the World-Skills committee for Business solutions.